Being Super Supportive: The Team Around the Student

Enhancing Student Success Conference 2018

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| **Time** | **Session Overview** |
| 08:45 | *Arrival and coffee* |
| 9:15 | **Contextual Introduction:** Exploring the personalisation agenda in the context of being ‘super supportive’: The Team around the student |
| 9:40 | **Keynote:** Life Behind Locked Doors: A Personal Perspective |
| 10:10 | **Presentation:** Introduction to the new Learner Support System (LSS) |
| 10:25 | **Presentation:** Understanding the embedded entitlement element of the new LSS |
| 10:40 | *Coffee* (our keynote speaker will be available for any additional questions) |
| 10:55 | **Presentation:** The central team and specialist services element of the LSS |
| 11:10 | **Presentation:** The new Personal Tutor (PT) role and the delivery model (exploring changes to the current PAT role description) |
| 11:25 | **Workshop:** Ensuring effective liaison between the various components of the LSS |
| 11:55 | **Presentation and Discussion:** Using Learner Analytics to support effective liaison and support |
| 12:25 | **Presentation:** Getting it right from the start – An effective induction that delivers clear expectations, clarifies ways of working, encourages full engagement, and delivers programme, professional and social belonging |